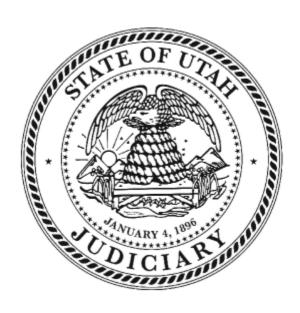


Uploading Legal and Social Documents

Juvenile Court Community Partners



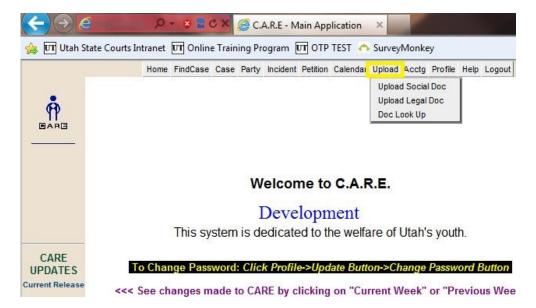
April 2013

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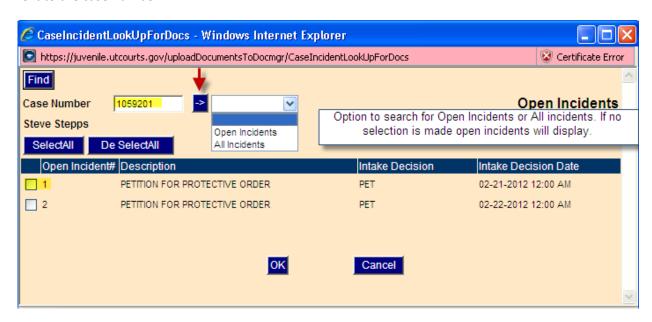
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Uploading Legal and Social Documents

On the CARE home page, go to the **Upload applet.** From the drop down menu, select **Upload Social Doc** or **Upload Legal Doc** depending on the document type.



The **Case IncidentLookupForDoc** screen will open. If the case was accessed from the home page (Find Case), the case number and incidents will be displayed. The case may also be accessed by entering the case number and selecting **Find**. If the case number is unknown, a search is available. To Search, click on the blue pick box next to the case number.



When the incident(s) the document is to be associated with is checked, select **OK**

When OK is selected, the Document Upload screen opens.

Legal document:

- Select a Document Type
- Enter a Document Title
- Enter Document Date (the date received by the court). The date and time the document is uploaded will show on the Case Documents screen.

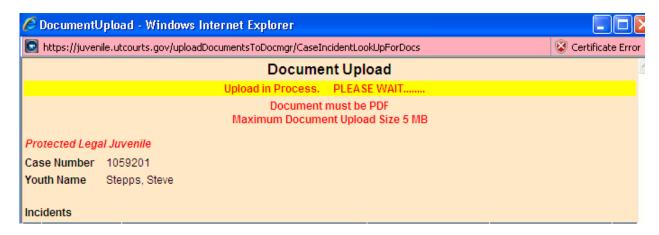
Social document:

- Select a Document Type
- Enter a Document Title (a document title is mandatory for document type "Other") Leave document Title blank if document type is sufficient.
- Enter Document Date (date the court will receive document). The date and time the document is uploaded will show on the Case Documents screen.



When the appropriate information is entered and the document being processed has been scanned, select **Browse**. When the file to be uploaded has been selected, the file path will display. Select **Upload**.

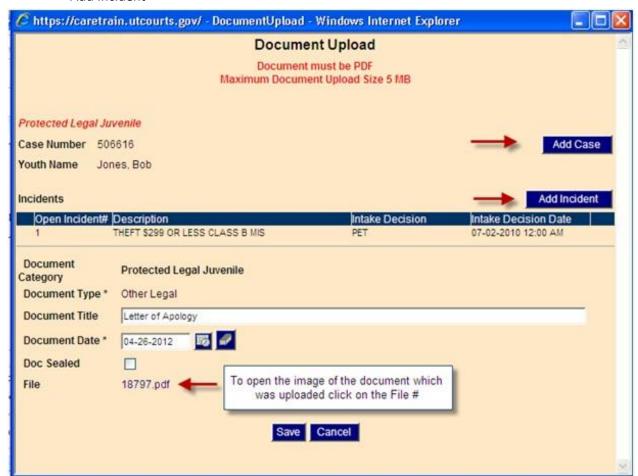
Note: The document to be uploaded must be in PDF format and less than 5 MB in size. Documents can be saved as PDF from an application, email, or scanned.



A message, "Upload in Process. PLEASE WAIT" will display at the top of the Document Upload screen

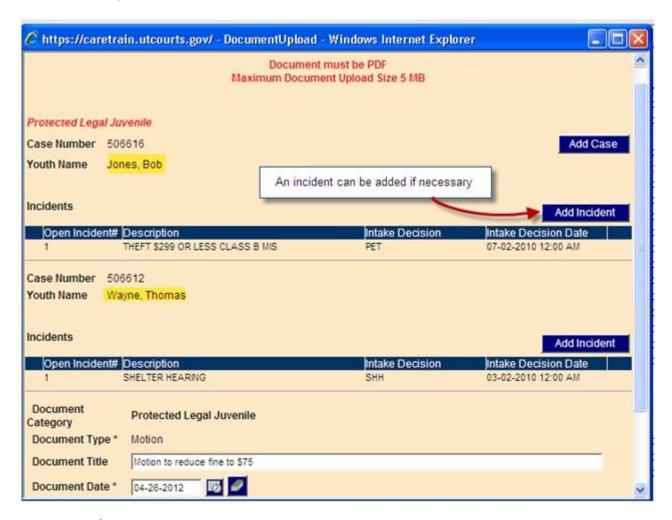
When the upload process is complete, the Document Upload screen will refresh and three additional options will be available:

- Add Case
- Add Incident



Adding/Removing cases and incidents

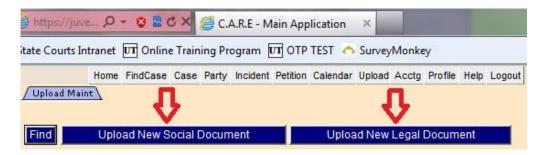
If the document uploaded needs to be added to more than one case file, the case and associated incidents can be added. When the **Add Case** button is selected, the initial upload screen opens. Enter the case number to be added; check the appropriate incidents and select **OK.** The document which was originally uploaded is now available in multiple cases.



Incidents and/or cases can also be removed. However, the system won't allow removal of all associations – there must be at least one case and one incident associated to the uploaded document.

NOTE: Deleting a document requires administrative rights in CARE. These rights are provided to TCEs, Clerks of Court, Probation Chiefs and CARE Administrators.

The Document upload screen can also be accessed by selecting **Doc Look Up** from the Upload applet on the Home page. The Documents screen opens, and there are options to upload legal and social documents. The process is the same as above.

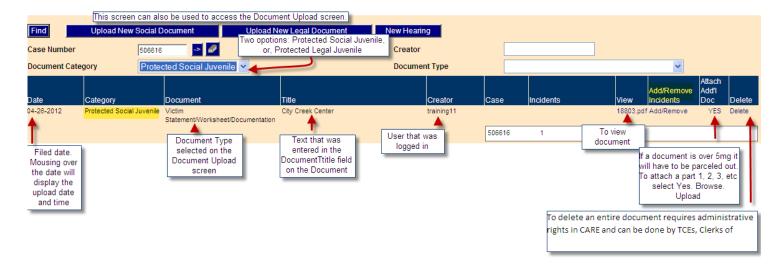


Accessing electronic records (uploaded documents)

Select the Upload applet and then Doc Look Up.



From this screen, documents can be uploaded, hearings scheduled, documents viewed, added /removed or deleted. The selection on the **Document Category** will determine what is displayed. If Protected Social Juvenile is selected, the documents which have been uploaded as social documents will be listed; if Protected Legal Juvenile is selected the documents which have been uploaded as legal documents will be listed.



If multiple cases have been associated with a document or multiple incidents, this information will display under case and incidents.



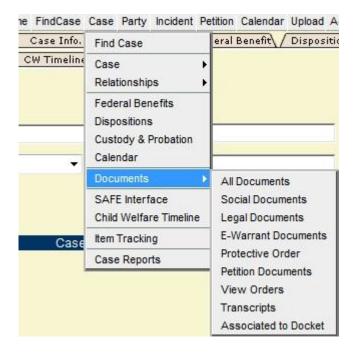
Add or Remove Cases and/or Incidents to the document



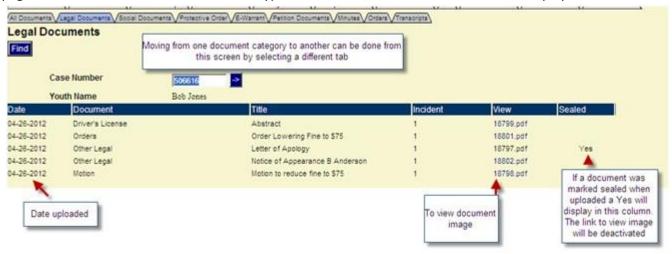
If a document has been uploaded to the wrong case, associated to a wrong incident, or if a case or incident needs to be added, select Add/Remove in the Add/Remove Incident column for the case to be modified. The Document Upload screen will open.



To see documents associated to a case, go to the **Case >Documents**. Documents are viewable by type. There is an option to select **All Documents**.

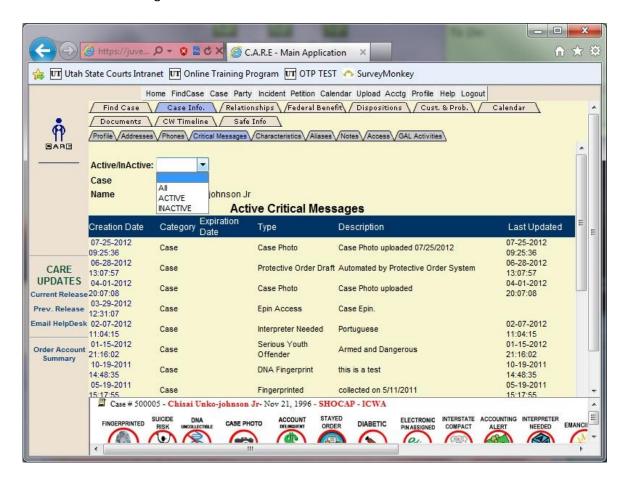


If **All Documents** is selected and there are many documents on the case, there will be a delay in displaying the page. If the selection can be narrowed to a type of document, the document screen will display faster.



Critical Message for E-Records

A new critical message called **Alert Type> Electronic File** will be added when a case is uploaded. To access Critical Messages, go to **Case> Case> Critical Messages**. In the **Critical Message screen**, you can view all, Active, and Inactive Critical Messages for a case.



If a critical message has been created for an electronic file, a message will display in the bottom of the CARE screen showing, "E-Folder". If you mouse over this icon, it will display the description will display.

